

**Mountain Top Welcome Club
P.O. Box 243
Mountain Top, PA 18707**

14 November 2008

To Whom It May Concern,

The Mountain Top Welcome Club recently had the pleasure of having Jill Kryston, *Defining Manners: A School of Contemporary Protocol*, present at our monthly meeting.

Jill demonstrated a formal dining table from a sample set-up and dining chart. She addressed table settings, identifying utensils and glassware, proper use of napkins, common and less common utensils, setting the table, the difference between American and Continental styles of dining, and eating common and unusual foods. She also covered some basic dining rules.

Jill was also happy to answer a wide variety of questions the group had pertaining to thank-you notes, hostess gifts and proper seating to name a few.

Jill presented her material in a way that was informative and enjoyable. The women in our club come from many walks of life: working professionals, stay-at-home moms, and retirees. I believe that everyone who attended learned something and showed a great deal of enthusiasm throughout the presentation.

Based on our group's response to her presentation, I strongly believe that Jill is well-suited to present her material to a wide variety of groups ranging from school age children to employers looking to improve their employees' social skills.

I believe that Jill's material and her way of presenting it would be very beneficial to your organization.

Sincerely,

Shannon M. Williams
President, Mountain Top Welcome Club